Quality health plans & benefits Healthier living Financial well-being Intelligent solutions



Quality Choices, Quality Care



Tackling Health Costs and Transparency at Aetna

Health care built around people

- Savings, cost and control by revolutionizing the supply side
- Improving population health for [employer] members
- Transforming the consumer experience
- Staying ahead with continuous innovation



We are committed to driving health care transparency

First insurer to provide physician price, clinical quality and efficiency information to members







First to offer site-specific cost information to members for hospitals and other facilities (not regional averages)

First insurer to provide members with personalized estimates for cost of care based on claim adjudication process and not claim averages



We are committed to driving health care transparency

Industry-leading suite of health care transparency tools that provides members with cost, clinical quality and efficiency information BEFORE they access care



- Member Payment Estimator (MPE) won the 2013 National Business Coalition on Health (NBCH) eValue8 Innovation award
- 2013 UBS/Aon Hewitt Large Market Survey: "Aetna...emerged as the leader in website, consumer information, and transparency tools."
- A recent report* from the Government Accountability Office highlighted MPE as an industry-leader in providing consumers accurate pricing information
- MPE was highlighted in a 2012 Commonwealth Fund report on the importance of health care price transparency

We are committed to driving health care transparency

WellMatch builds on the Member Payment Estimator to provide plan sponsors with a powerful tool to help employees be smarter healthcare shoppers.

WellMotch

Member Payment Estimator

View member plan & deductible status

Real-time claim-adjudicated plan-specific cost estimates Display Aexcel & Provider Network Designations Employee engagement materials, videos, e-cards available Support for tiered networks & reference-based pricing Estimates for more than 650 services, procedures, tests, etc. Compare costs for up to 10 in-network providers at once

Avg. medical cost reduction per MPE user with a claim: \$170 out of pocket, \$612 total expenses

Put a smarter health plan to work for you



- Proven results
- Industry leadership
- A history of innovation
- The next generation of consumer-directed health plans

Building Healthier Communities



Thank you

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Healthagen is a division of Aetna that offers health and technology services to providers, payers, employers and consumers.

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Policy forms issued in OK include: HMO OK COC-5 09/07, HMO/OK GA-3 11/01, HMO OK POS RIDER 08/07, GR-23 and/or GR-29/GR-29N.



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